

BU Student Travel Advisory Document

Essential Contacts and Advice		Tick
Police, Fire, Ambulance	There are 3 emergency numbers used worldwide: 911, 999 or 112 (mainly in use in Europe) for any emergency requiring an ambulance, the fire brigade or the police.	
BU Travel Cover	If you need to make a claim for any insurance you can download a claim form from Travel Claims Forms - UMAL	
Global Response-Emergency Advice & Assistance	Contact Global Response before incurring any substantial medical expenses or being admitted as an inpatient at any hospital, clinic or nursing home. Do not arrange repatriation without the prior approval of Global Response. In case of an emergency see UMAL website for details https://umal.co.uk/travel-hub/emergency-assistance/ Ensure you have their number to hand and preferably already in your mobile should you need to contact them while travelling. Tel: +44 (0)203 859 1492 (ref: UMAL/044) E-mail: UMAL@global-response.co.uk	
BU Global Engagement Team.	Let us know if you are affected by an incident as soon as you can, we're here to support and direct you to the right services that can offer advice. Office open: 09.00 until 17.00 Monday to Thursday and until 16.30 on Fridays. +44 (0)1202 968198 Email: internationalgrants@bournemouth.ac.uk BU emergency (24 hour) phone number: +44 (0)1202 962222	
Consular Assistance	Take note of your Foreign Commonwealth & Development Office contact details, in case of an emergency, this number operates 24 hours a day: Consular Assistance Team in London; 0207 008 1500 (+44 207 008 1500 from abroad) If you're affected by a crisis abroad - GOV.UK (www.gov.uk)	
Theft, Crime or Sexual Assault	Should you fall victim to theft, crime or sexual assault, there is help at hand abroad from the FCDO. Read their advice on procedures, who to speak to and the steps to take: Get help if you're a victim of crime abroad - GOV.UK (www.gov.uk)	
Lost passport	If you lose your passport, you should report it to Directgov immediately. Report it and find out how to urgently get a new one here: Passports - GOV.UK (www.gov.uk)	
Lost Driving Licence	If you lose your driving license when abroad, you should contact the DVLA to inform them and get it renewed. You can do that here: Replace a lost, stolen, damaged or destroyed driving licence - GOV.UK (www.gov.uk)	
Precautionary Measures		
British Embassy	To see how the British Embassy can help you in a crisis visit: If you're affected by a crisis abroad - GOV.UK (www.gov.uk)	
Be informed, stay aware sign up for FCDO advice.	Read the Foreign Commonwealth & Development Office (FCDO) Advice about travelling in your destination country and register for FCDO updates: Foreign travel advice - GOV.UK (www.gov.uk) Follow the FCDO on Twitter: @FCOtravel : https://twitter.com/fcdottravelgovuk and Facebook: (6) FCDO travel advice Facebook	
Apply for healthcare cover abroad (GHIC/EHIC)	If you are a EU national you can still apply to get an EHIC card to study in another EU country. Applying for a card - Employment, Social Affairs & Inclusion - European Commission (europa.eu) If you are a non-EU national you will need to apply for a GHIC card. Find out information about EHIC/GHIC at the NHS website. Applying for healthcare cover abroad (GHIC and EHIC) - NHS (www.nhs.uk)	
Consider health risks.	Travel to some countries will require you to be vaccinated against certain illnesses. Find out about health risks and vaccinations for travel to your destination country at the NHS fitfortravel website. Destinations - Fit for Travel (scot.nhs.uk)	
Take copies of Important documents.	Don't forget to pack your insurance details with you, as well as a copy of your passport. It's also a good idea to email yourself the details, just in case you lose your photocopy. Leave details at home too.	
List important numbers	It is a wise decision to jot down the telephone numbers for lost and stolen cards, found on the back of your card. These vary from bank to bank. You can email the list to yourself as well as put the numbers in your mobile phone for quick access if needed.	
Stay in touch	If you change your SIM when travelling abroad, remember to update your BU multi-factor authentication so that you don't lose access to your BU student email, Brightspace and other login services. You can add or change the multi-factor authentication methods you have registered at any time by using the following link: https://mysignins.microsoft.com/security-info	