

BU Student Travel Advisory Document

Essential Contacts and Advice		Tick
Police, Fire, Ambulance	There are 3 emergency numbers used worldwide: 911 , 999 or 112 (mainly in use in Europe) for any emergency requiring an ambulance, the fire brigade or the police.	
BU Travel Insurance	In the event that you need to make a claim for any insurance you can download a claim form from https://umal.co.uk/travel-hub/travel-claims-forms/	
Global Response-Emergency Advice and Assistance	<p>Contact Global Response before incurring any substantial medical expenses or being admitted as an inpatient at any hospital, clinic or nursing home. Do not arrange repatriation without the prior approval of Global Response. In case of an emergency see UMAL website for details https://umal.co.uk/travel-hub/emergency-assistance/</p> <p>Please ensure that you have their number to hand and preferably already in your mobile should you need to contact them while travelling.</p> <p>Tel: +44 (0)2920 662425 (ref: UMAL/044) E-mail: UMAL@global-response.co.uk</p>	
BU Global Engagement Team.	<p>Please let us know if you are affected by an incident as soon as you can, we're here to support and direct you to the right services that can offer advice.</p> <p>Office open: 09.00 until 17.00 Monday to Thursday and until 16.30 on Fridays. +44 (0)1202 968198 Email: outgoingexchange@bournemouth.ac.uk BU emergency (24 hour) phone number: +44 (0)1202 962222</p>	
Consular Assistance	<p>Take note of your Foreign Commonwealth & Development Office contact details, in case of an emergency, this number operates 24 hours a day: Consular Assistance Team in London; 0207 008 1500 (+44 207 008 1500 from abroad) https://www.gov.uk/guidance/how-to-deal-with-a-crisis-overseas</p>	
Theft, Crime or Sexual Assault	<p>Should you fall victim to theft, crime or sexual assault, there is help at hand abroad from the FCO. Read their advice on procedures, who to speak to and the steps to take: https://www.gov.uk/government/publications/support-for-british-nationals-abroad-a-guide</p>	
Lost passport	<p>If you lose your passport, you should report it to Directgov immediately. Report it and find out how to urgently get a new one here: https://www.gov.uk/browse/abroad/passports</p>	
Lost Driving Licence	<p>If you lose your driving license when abroad, you should contact the DVLA to inform them and get it renewed. You can do that here: https://www.gov.uk/apply-online-to-replace-a-driving-licence</p>	
Precautionary Measures		
British Embassy	<p>To see how the British Embassy can help you in a crisis visit: https://www.gov.uk/guidance/how-to-deal-with-a-crisis-overseas</p>	
Be informed, stay aware sign up for FCO advice.	<p>Read the Foreign Commonwealth & Development Office (FCDO) Advice about travelling in your destination country and register for FCDO updates: https://www.gov.uk/foreign-travel-advice</p> <p>Follow the FCDO on Twitter: @FCOTravel : https://twitter.com/fcdottravelgovuk Follow the FCDO on Facebook: https://www.facebook.com/FCDOTravel</p>	
Apply for a health care cover abroad (GHIC and EHIC)	<p>If you are a EU national you can still apply to get an EHIC card to study in another EU country. https://ec.europa.eu/social/main.jsp?catId=563&langId=en</p> <p>If you are a non-EU national you will need to apply for a GHIC card. Find out information about EHIC/GHIC at the NHS website. https://www.nhs.uk/using-the-nhs/healthcare-abroad/apply-for-a-free-uk-global-health-insurance-card-ghic/</p>	
Consider the health risks.	<p>Travel to some countries will require you to be vaccinated against certain illnesses. Find out about health risks and vaccinations for travel to your destination country at the NHS fitfortravel website. http://www.fitfortravel.scot.nhs.uk/destinations.aspx</p>	
Take copies of important documents.	<p>Don't forget to pack your insurance details with you, as well as a copy of your passport. It's also a good idea to email yourself the details, just in case you lose your photocopy. Leave details at home too.</p>	
List important numbers	<p>It is a wise decision to jot down the telephone numbers for lost and stolen cards, found on the back of your card. These vary from bank to bank.</p> <p>You can email the list to yourself as well as put the numbers in your mobile phone for quick access if needed.</p>	