Phishing Phishing is the practice of sending emails pretending to be from reputable companies or contacts, to retrieve your personal or financial information.

How to protect yourself from becoming a Phish.

- Double check the source of your emails and links.
- Delete any messages that look suspicious.
- Don't respond to an email requesting your personal or financial information.
- If unsure about the message you've received, call our IT Service Desk on +44 (0)1202 9 65515.

How to spot a Phishing email.

The web address may redirected you to a rogue website.

Check the source of an email. It may not come from IT.

"Dear all,

Due to a barrage of unending attacks by the bad guys on our computer systems, we have implemented a new security system for all users. The security system is needed to ensure protection of your information on our servers.

http://bournemouth.ac.uk.123p2134.com

Please login below to activate this system.

New Security System Link

Best Regards,

IT Service Desk

Bournemouth University"

The text above was an actual message received by a BU user.

Hover your mouse cursor over the weblink to see if the website can be trusted - e.g. pretending to be a BU website.

http://bournemouth.ac.uk.e21o9082.com Microsoft® Outlook®Web App Domain/username Email **Current Password New Password**

Check if the webpage is asking your personal information or login details.

Ways to report a Phishing email

- Forward a Phishing email to unwantedmail@bournemouth.ac.uk
- Raise an incident to https://snow.bournemouth.ac.uk
- Call our IT Service Desk on +44 (0) 1202 9 65515

