

Title:	Fire Safety Guidance – Guidance for Fire Alarm Warning & Deaf Messaging Service Facilities at Bu for Hearing Impaired Persons
Keywords:	Deaf Messaging Service, Hearing Impaired Persons
Description:	Guidance for Fire Alarm Warning for Hearing Impaired Persons
Publish Date:	October 2019
Review Date:	October 2021

<p>Fire Safety Guidance</p> 	<h2 style="margin: 0;">FIRE ALARM WARNING & DEAF MESSAGING SERVICE FACILITIES AT BU FOR HEARING IMPAIRED PERSONS</h2>
---	---

Under current Equality and Fire Safety Regulations, it is necessary for BU to make reasonable provision for persons who have a hearing impairment to be adequately warned in case of fire alarm activation in the building they are occupying. The Deaf Messaging Service supplements interaction with other staff, students or visitors responding to the fire alarm system and any visual (strobe / flashing lights) indicators that may also have been provided.

Deaf Messaging Service (DMS) sends a text message (SMS) to the mobile phone of connected users to let them know the fire alarm is sounding. The user becomes connected to DMS by sending one text with the relevant location code; the user is then registered under that location and will be sent a text when the fire alarm sounds.

DEAF MESSAGE SERVICE (DMS) SYSTEM

The system operates by storing the mobile numbers of users requiring the service when they text to the site specific number and information signage is in place at the entrance to all buildings with the facility.

HOW DOES IT WORK?

- On activation of the fire alarm, all users are sent a text as follows - !DMS ALARM! The Fire Alarm has been activated at (LOCATIONNAME) at (TIME) on (DATE). Please make your way to the nearest fire exit.
- The numbers are auto deleted after 12 months and the users are sent a text asking, them to re-register on the system,
- The messaging texts can be stopped at any time by the procedure as detailed below

Stage 1 - Signing Up:

- User visits location where the DMS system is installed,
- Signage informs users about DMS and indicates the number to text and location code to put in that text.
- User sends a text with the location code to the DMS number **07860 017165**.
- The DMS server receives the text and adds the user to the location given. The user is sent a text by the server to let them know they are connected to DMS for that location.

Stage 2 - When the Fire Alarm Sounds:

- DMS will send a text to the server;
- Users connected to the specific location receive a 'Fire' text advising them to evacuate,

Note:

There is a procedure for engineers to carry out Fire Alarm tests without transmitting the text but as this is optional users may still receive the message during testing,

After 12 months the user is sent a text asking them to reconnect to DMS.

To stop all SMS text the word 'STOP' to: **07860 017165**. If you want to stop a specific location SMS, then text 'STOP (LOCATION CODE)' to: **07860 017165**.

DMS is installed in the following buildings;

Address	DMS Code
BOURNEMOUTH HOUSE	BUBRNMOUTHSE
CHRISTCHURCH HOUSE	BUCHRISTCHURCH
DORSET HOUSE	BUDORSETHOUSE
EBC	EBCDMS
FUSION BUILDING	BUFUSION
KIMMERIDGE HOUSE	BUKIMRIDGEHSE
SIR MICHAEL COBHAM LIBRARY	MCOBHAMLIBRARY
MARY ANNE HOUSE	BUMAH
MELBURY HOUSE	BUMELBURYHSE
POOLE GATEWAY BUILDING	BUPOOLEGATEWAY
POOLE HOUSE	BUPOOLEHOUSE
ROYAL LONDON HOUSE	ROYALLNDNHSE
STUDENT CENTRE	BUSC
STUDLAND HOUSE	BUSTUDLANDHSE
TALBOT HOUSE	BUTALBOTHSE
THE OLD FIRE STATION	THEOLDFIRESTN
TOLPUDDLE HOUSE	BUTOLPUDDLEHSE
TOLPUDDLE ANNEXE 1	TOLPUDDLEANX1
TOLPUDDLE ANNEXE 2	TOLPUDDLEANX2
TOLPUDDLE ANNEXE 3	TOLPUDDLEANX3
UNIVERSITY CAMPUS YEOVIL	UCYDMS
WEYMOUTH HOUSE	BUWEYMOUTHSE

OTHER SYSTEMS FOR SLEEPING ACCOMMODATION

Deafgard provides a wire-free solution for communicating the sounding of the fire alarm to deaf and hard of hearing people when asleep, and can be used in Halls of Residences or other locations fitted with a Fire Alarm System conforming to BS 5839: Parts 1 or 6.

Deafgard is a moveable wire-free, acoustically triggered bedside unit that incorporates a high-intensity strobe and a connected vibrator pad, that when placed under the pillow, vibrates to wake the sleeper upon the fire alarm sounding. A flashing strobe and LCD provide visual indication that the fire alarm is sounding, allowing the individual to leave their room to a place of safety.