National Student Survey (NSS)
- Overview of Dashboard -

How to access the dashboard: visit [https://radnor.bournemouth.ac.uk/qlikview/](https://radnor.bournemouth.ac.uk/qlikview/)
(available when on the BU network or through VMware Horizon)

Then click on the National Student Survey icon to launch the dashboard.

From the homepage, you can view BU, Sector, Faculty, Department or Programme data:

Or alternatively, you can change your view by clicking the options at the top of the screen when in the dashboard.
What data is available in each section?

The Satisfaction Summary area allows you to view the latest overall satisfaction rates by BU, Faculty & Question Groups.

Make a selection on year.

Arrows indicate performance from previous year.
What data is available in each section?

The **BU v Sector** area allows you to compare up to a 3 year trend of BU data against the sector average. Click on the question groups to drill down to individual questions.

- Make a selection on year.
- Change between chart view and table view using these buttons.
- Hover for full category text.
- Click on Question Group to drill down to Q's and then upwards arrow to navigate back.
What data is available in each section?

The Faculty Summary area allows you to view up to a 3 year trend of overall satisfaction and question groups by Faculty. The green trend line shows overall BU performance for the year selected.

Make a selection on year and/or Faculty.

Hover for full category text.

Click on Question Group to drill down to Q’s and then upwards arrow to navigate back.

Change between chart view and table view using these buttons.

Click on Question Group to drill down to Q’s and then upwards arrow to navigate back.

The Faculty Summary area allows you to view up to a 3 year trend of overall satisfaction and question groups by Faculty. The green trend line shows overall BU performance for the year selected.
What data is available in each section?

The **Department Summary** area allows you to view up to a 3 year trend of overall satisfaction and question groups by Department. You can choose from 4 types of analysis:

- **Overall Satisfaction by Department** - shows a table of overall department satisfaction scores by year.
- **Department by Question Group Chart** - allows you to view a 3 year trend of a department's overall & question groups scores.
- **Department by Question** – a line chart showing up to a 3 year trend of department scores by each individual question.
- **Department by Question Group Data** - shows a table of 3 years results by question groups for each department.

Make selections here on year, Faculty and Department.

The bold line will always be the most recent year.
What data is available in each section?

The **Programme Summary** area allows you to view up to a 3 year trend of overall satisfaction and question groups by Programme. You can choose from 4 types of analysis:

**Programme Charts** - shows a line graph of overall programme satisfaction scores by year. 3 years data where available.

**Programme Data** - allows you to view 3 year’s data of overall satisfaction scores by programme.

**Programme by Question Group Chart** – select a programme and view performance by question group over the past 3 years. Click on the question groups to be able to drill down into the specific questions and then navigate back using the up arrow.

**Results by Programme by Questions** – select a programme and view 3 year performance trend against each NSS question.
What data is available in each section?

Lastly, the Programme Results tab in the report allows you to view a full table of results by programme for each question and question group for the most recent 3 years.

By default, current year will be displayed but year can be changed here.

Make selection here on Programme.

No of respondents shown here.

Colour shading according to performance.

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### Programme Results Table

#### Programme Results

<table>
<thead>
<tr>
<th>Programme/NSC</th>
<th>No of Respondents</th>
<th>2019 Overall Satisfaction (%)</th>
<th>Teacing on my course (%)</th>
<th>Learning Opportunities (%)</th>
<th>Assessment and feedback (%)</th>
<th>Academic Support (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>BA (Hons) Accounting &amp; Finance</td>
<td>60</td>
<td>88</td>
<td>74</td>
<td>80</td>
<td>96</td>
<td>68</td>
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<td>70</td>
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<td>60</td>
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<tr>
<td>BA (Hons) Archaeology And Anthropology</td>
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<td>BA (Hons) Business Studies With Economics</td>
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<tr>
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<tr>
<td>BA (Hons) Computer Visualisation And Animation</td>
<td>10</td>
<td>80</td>
<td>77</td>
<td>75</td>
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<td>84</td>
</tr>
</tbody>
</table>
Navigation and Report Tips - Additional information on using the NSS Report

- Click this at any time to return to the main NSS landing page.
- Click this to undo any previous selection that has been made.
- Click this to redo any undo click that has been made.
- Click this to restore the report to its normal state with no selections made.
- Click this to view the notes pages and further detail about the report.

Year Selection

Select the year to view using the radio buttons. More than 1 year can be selected on charts and tables. If only a single year dataset is displayed and more than 1 year selected, the most recent year will be shown.

Multi Selections

Where able to, it is possible to make more than 1 selection e.g. if you wanted to view 2 Faculties data. To do this hold the Ctrl key and then click on your selections.

Double clicking on this icon will show any selections that have been made.

Question Group Drilldown

Where viewing a chart displaying question groups. You can click on the group area to drill down into the individual questions for this group.

The upwards arrow in the chart will take you back up to the group level.

Send data to Excel where you see this symbol or right click and choose Send to Excel.
A word on the data.....

Notes

• The source data is taken direct from the NSS at nss.texunatech.com
• The data is for internal use only and not for distribution outside of Bournemouth University.
• Data is displayed for the most recent 3 years, where available.
• Results are not published for cohorts with fewer than 10 respondents combined with a 50% response rate threshold. This data though, will be included in the overall BU, Faculty and Department totals should a programme not meet the publication threshold.
• Individual question satisfaction scores are calculated as the combined percentage of students responding "Definitely agree" and "Mostly agree" of all responses excluding those who responded N/A.
• The ‘% Agree’ calculation for grouped questions is calculated using the ‘% Agree (TEF method)’.

• For any queries on the data please contact PRIME at prime@bournemouth.ac.uk

• Please send report feedback to PRIMEfeedback@bournemouth.ac.uk