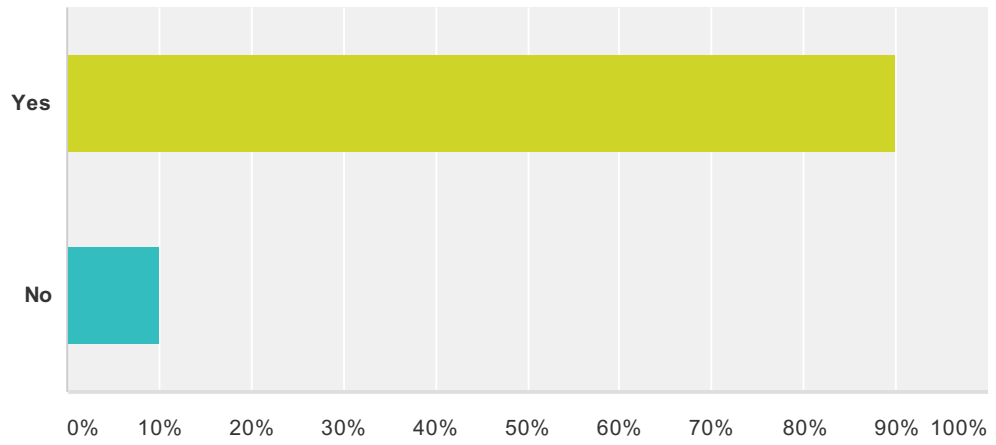


# Kitchen Improvement Survey

## Q1 Do you use the kitchen?

Answered: 20 Skipped: 0

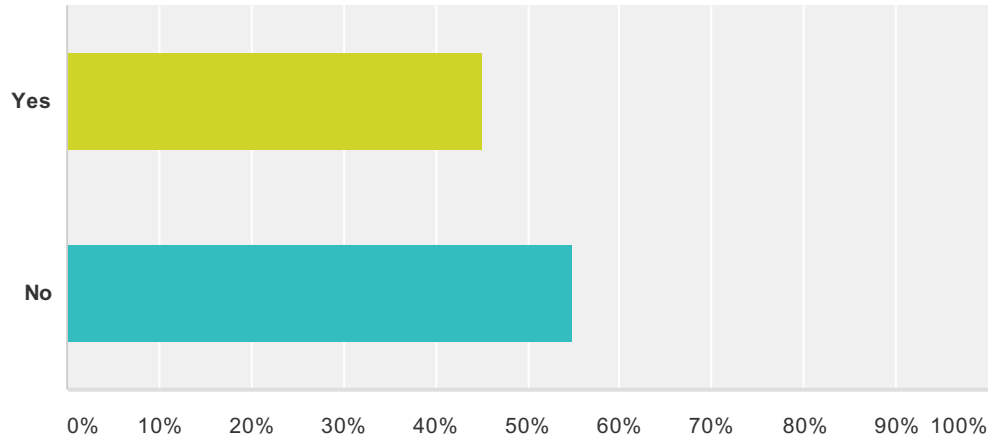


| Answer Choices | Responses |
|----------------|-----------|
| Yes            | 90.00% 18 |
| No             | 10.00% 2  |
| <b>Total</b>   | <b>20</b> |

# Kitchen Improvement Survey

## Q2 Do you find the kitchen facilities satisfactory

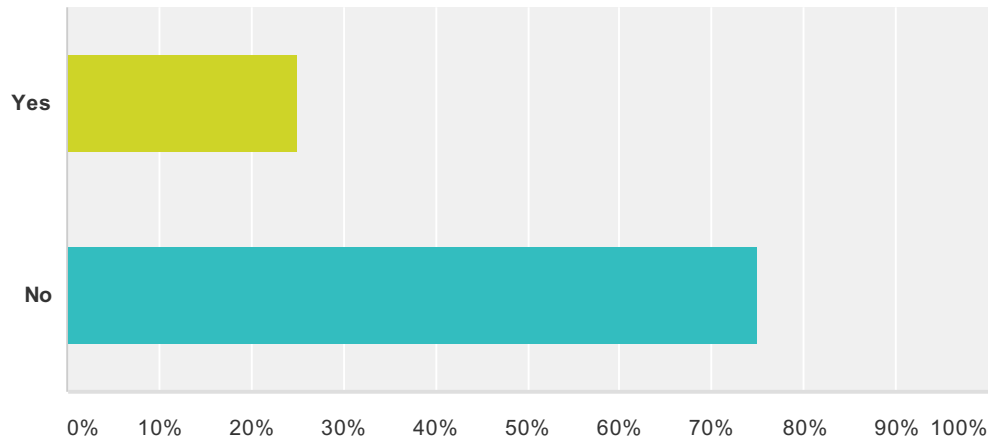
Answered: 20 Skipped: 0



| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| Yes            | 45.00%    | 9         |
| No             | 55.00%    | 11        |
| <b>Total</b>   |           | <b>20</b> |

### Q3 Are you satisfied with the cleanliness of the kitchen?

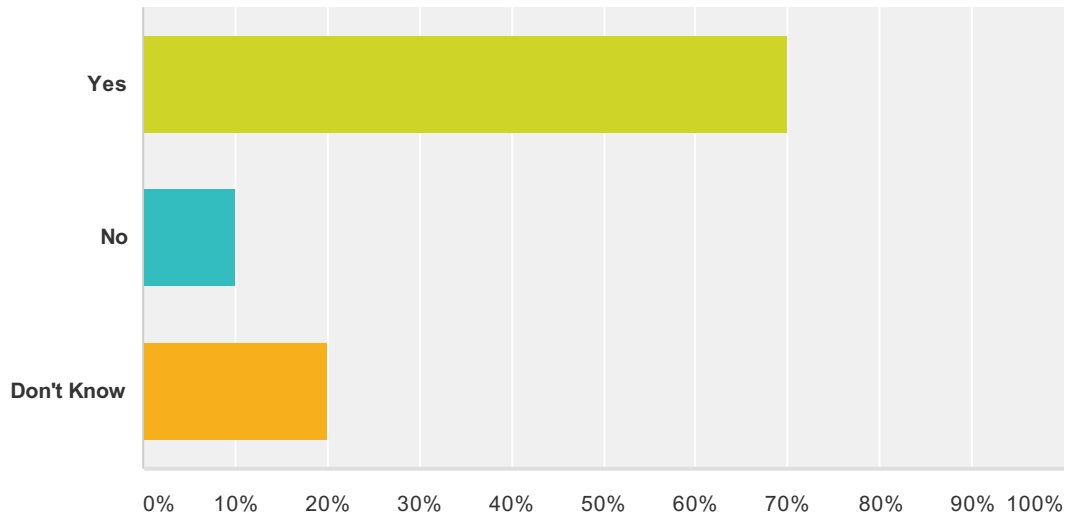
Answered: 20 Skipped: 0



| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| Yes            | 25.00%    | 5         |
| No             | 75.00%    | 15        |
| <b>Total</b>   |           | <b>20</b> |

### Q4 Would you use the kitchen more if it was stocked with beverages and snacks?

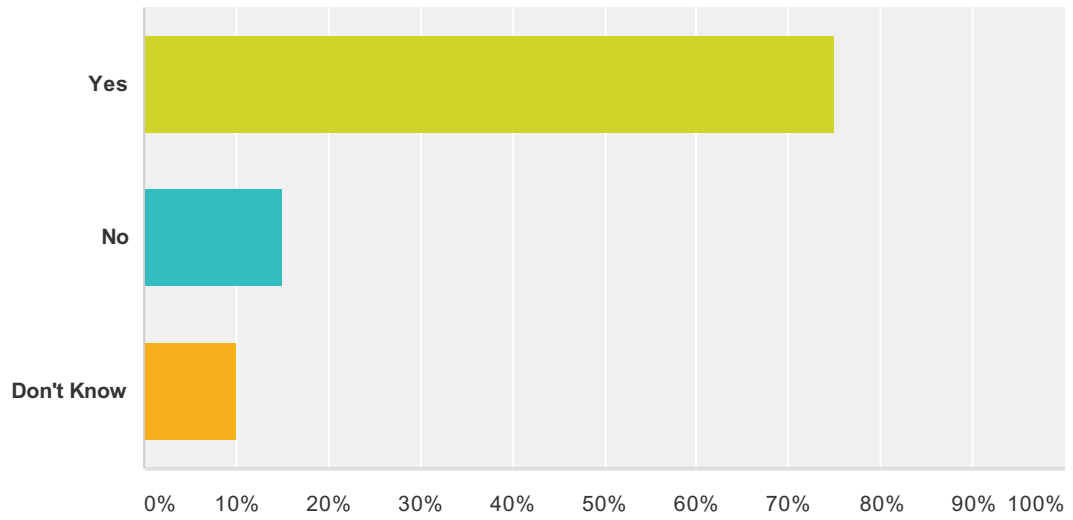
Answered: 20 Skipped: 0



| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| Yes            | 70.00%    | 14        |
| No             | 10.00%    | 2         |
| Don't Know     | 20.00%    | 4         |
| <b>Total</b>   |           | <b>20</b> |

### Q5 Do you think an improved kitchen facility would encourage communication?

Answered: 20 Skipped: 0

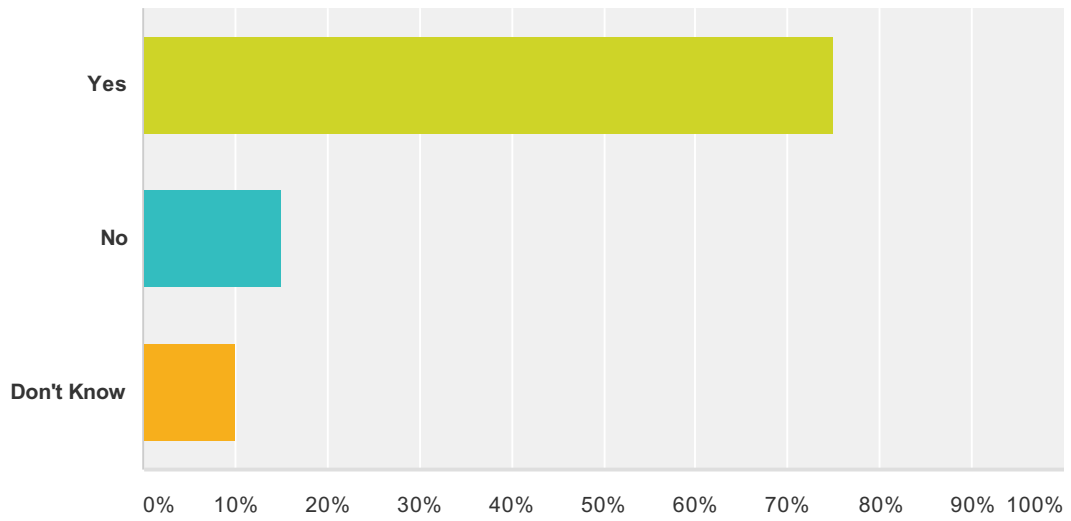


| Answer Choices | Responses |
|----------------|-----------|
| Yes            | 75.00% 15 |
| No             | 15.00% 3  |
| Don't Know     | 10.00% 2  |
| <b>Total</b>   | <b>20</b> |

# Kitchen Improvement Survey

## Q6 If the kitchen and/or it's facilities were improved, do you think this would increase morale?

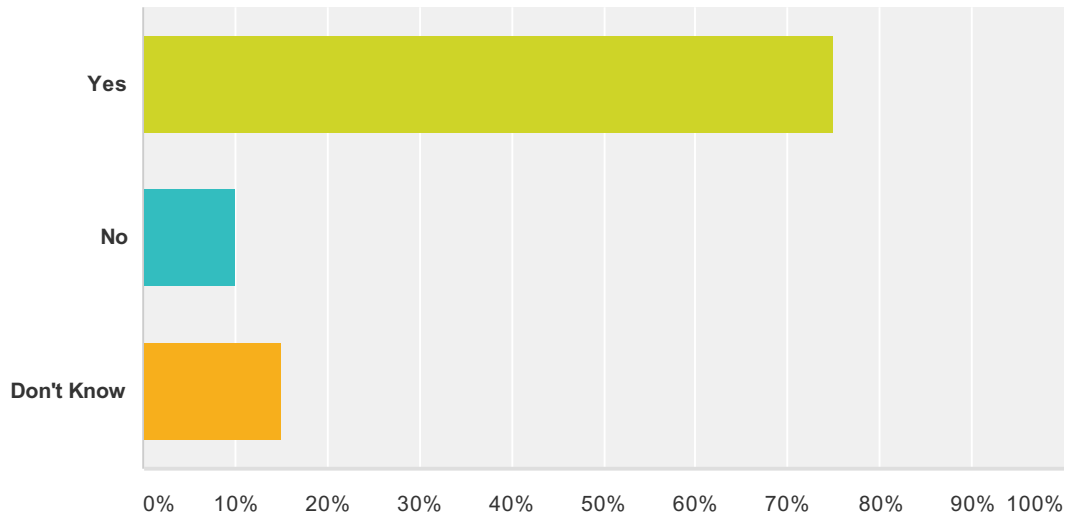
Answered: 20 Skipped: 0



| Answer Choices | Responses |
|----------------|-----------|
| Yes            | 75.00% 15 |
| No             | 15.00% 3  |
| Don't Know     | 10.00% 2  |
| <b>Total</b>   | <b>20</b> |

### Q7 Would improve kitchen facilities affect the working environment?

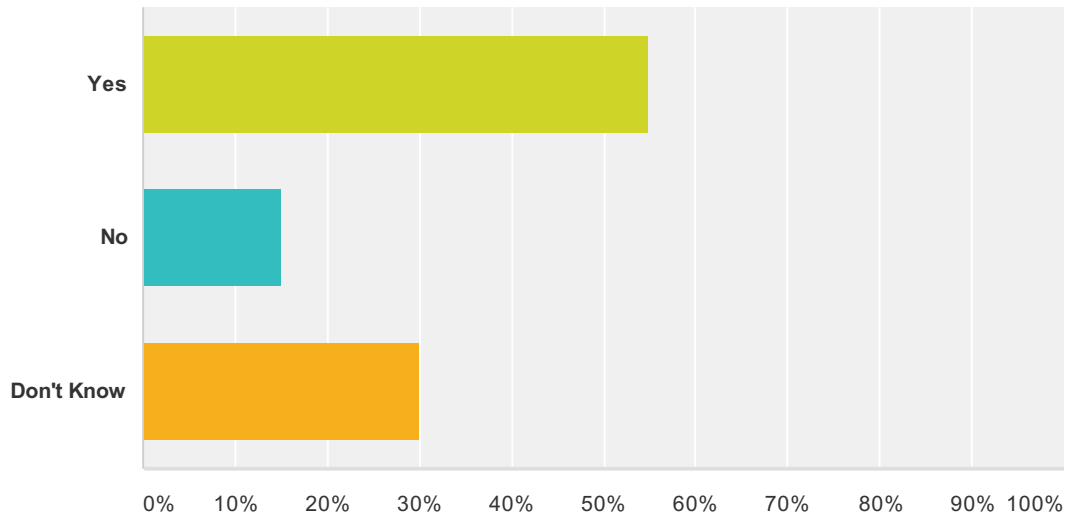
Answered: 20 Skipped: 0



| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| Yes            | 75.00%    | 15        |
| No             | 10.00%    | 2         |
| Don't Know     | 15.00%    | 3         |
| <b>Total</b>   |           | <b>20</b> |

### Q8 Do you think improved kitchen facilities will affect Service Excellence?

Answered: 20 Skipped: 0



| Answer Choices | Responses |
|----------------|-----------|
| Yes            | 55.00% 11 |
| No             | 15.00% 3  |
| Don't Know     | 30.00% 6  |
| <b>Total</b>   | <b>20</b> |



# Kitchen Improvement Survey

## Q9 Any other comments?

Answered: 12 Skipped: 8

| #  | Responses  | Date              |
|----|--|-------------------|
| 1  | Generally, I feel that the facilities are good, however the lack of cleanliness and associated smell is very off putting. Whether this is caused by people not cleaning the fridge from small spills or a bigger issue I could not say.  | 5/27/2014 2:40 AM |
| 2  | With regards to facilities the microwave doesn't always power down after the selected time has completed. There is an unhealthy smell in the kitchen, which can be stomach churning  | 5/23/2014 6:15 AM |
| 3  | It does smell pretty bad, otherwise I think it's reasonably clean. It would be helpful if the water dispensed a little quicker but I guess the pressure this far up the building is an issue.  | 5/23/2014 5:57 AM |
| 4  | The working environment is important and can impact morale and quality of work - especially over the longer term. Having a good kitchen facility makes a difference to people in work for 2 primary reasons: 1 - it makes daily life more comfortable and enjoyable; 2 - it helps make people feel appreciated.  | 5/23/2014 5:39 AM |
| 5  | I think the kitchen is fine, it serves its purpose and has all the equipment needed. I am not sure that it would really make a massive difference if it was changed, but it would show staff that time and effort has been taken to do something with their working environment which should boost morale.   | 5/23/2014 5:35 AM |
| 6  | Being able to go to a fully stocked kitchen and offer hospitality to other team members, and visitors from across BU will make so much difference. As sharing is a key enabler in BU2018 I feel that communal approaches to stocking the kitchen is important - so it feels like our team space and it currently is a very unpleasant space and well done for your hard work with this project. Staff work hard and making sure they can take a break and go to a nice kitchen which is stocked with all the things needed to grab a cuppa is important. | 5/23/2014 5:31 AM |
| 7  | The smell can be horrible Putting cutlery in a dirty cup full of water does not constitute 'cleaning' Funded IT Tea bags are a great idea - not sure of the proportion drunk by IT people though   | 5/23/2014 5:30 AM |
| 8  | There is an awful aroma in the 8th floor kitchen, which is suspected to be associated with cleanliness. This puts me off using the kitchen but I'm quite happy to take my part in cleaning   | 5/23/2014 5:28 AM |
| 9  | -We have an issue with a very bad smell in our kitchen which has been reported to Estates but no solution has been found -The water fountain doesn't always work properly -The microwave is broken   | 5/23/2014 5:26 AM |
| 10 | The kitchen could be a useful area for the 8th floor but currently it feels dirty and unhygienic - not helped by the poor facilities (microwave/kettle etc) and the terrible smell. I use it very occasionally and only when I'm desperate!!!  | 5/23/2014 5:26 AM |
| 11 | It stinks!   | 5/23/2014 5:24 AM |
| 12 | It smells like death in there at the moment!   | 5/23/2014 5:24 AM |